



Guesthomes SA (Pty) Ltd House Rules

Guesthomes prides itself on providing a comfortable stay when you are away from home. To provide a superior service, we need to provide an environment that is conducive for all guests.

Please consider your neighbours during your stay and we kindly ask:

1. While we do understand that you are on holiday and everyone is in good spirits, please do keep noise at acceptable levels.
2. **Consider the environment.** Please ensure all lights and appliances are turned off before leaving the unit.
3. **NO SMOKING** allowed inside the Units, only designated areas to be used.
4. Please note that 80 Kendal is a guesthouse. While some guests are accommodated from month-to-month, these terms are agreed on a case-by-case basis. Longer-term occupation of a unit is not an indication of long-term leases.
5. **Enquiries and requests** must be directed to the Manager, telephone number 073 847 2586. No request or enquiry will be accepted if given to anyone else. Additional items will only be provided if requested through these contact person.
6. All guests are to be vigilant at all times. Do not open the gate for strangers and please ensure that you close the gate behind you when arriving or leaving.
7. Please note washing of dishes is not part of the duties of the housekeeper. Her function is general cleaning only.
8. **Pets – NO PETS ALLOWED**
9. The **general upkeep** of the unit is the responsibility of the guest who has to ensure the unit and its contents are kept in a good condition. Any damage caused by the guest will result in the guest being charged for replacement or repairs. All utensils, cutlery, crockery and linen are for the responsible use of the guests. Misuse or abuse of any items in the unit can result in Management requesting the guest to leave.